

Distributor Newsletter Q2 2020

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Trice Academy Newsletter COVID-19 Q2 2020

Dear Tricefy Distributor team,

Trice Imaging is committed to supporting our healthcare professionals on the front lines of the COVID-19 pandemic. We want to do our part to flatten the curve and to create a safer working environment for both the healthcare community and their patients. We have therefore decided to make Tricefy available to new customers free of charge for 90 days. The Tricefy COVID-19 package includes collaboration, archiving for a year and reporting.

Please note that patient sharing is not included in the 90-day offer. If your customers require patient sharing, they can take advantage of the traditional 30-day free Tricefy trial which does include patient sharing. For more information about our pledge to healthcare workers and patients, including sign-up, a message from our CEO, instructional videos and more, please see the following page on the Trice Imaging website:

<https://triceimaging.com/covid-19/>

What's new:

New Tricefy features will continue to be developed and released during the COVID-19 pandemic.

1. Please ensure that **2-factor authentication** is activated on your Tricefy Manage account (<https://new-manage.tricefy.com/>). *Two Factor Authentication*, or 2FA, is an extra layer of protection used to ensure the security of online accounts in addition to a username and password. The log in process for 2FA involves entering your username and password as usual, followed by a numeric code supplied by a 2FA app on your phone. I use the Authy app, but there are many 2FA apps that you can use, examples of which are in the following link. If you have not already enabled 2FA on your Manage account, please see the following link for enrolment instructions. 2FA will be a requirement moving forward.

https://www.dropbox.com/s/sqfbym3xbv1srf5/new_manage_2FA_instructions.pdf?dl=0

If you require further assistance, please contact: support@triceimaging.com

1. Tricefy is pleased to announce the release of the latest Adaptive Reporting feature, exportation of bulk reports. The ability to **export bulk reports** was heavily requested by Tricefy customers. Currently this feature is available to those who already have access to the reports template page of the Tricefy account.

Benefits of exporting bulk reports include:

- The exportation of large quantities of report data into a CSV (spreadsheet file).
- Easy comparison and filtering of data from multiple reports or serial scan reports.
- Various applications in research.

For more information about exporting bulk reports, please see the following help center link:

<https://www.tricefy.help/help/exportreports>

To keep up to date on all new Tricefy releases and product performance, please subscribe to: <https://trice.statuscast.com>

Trice Academy:

Thank you to all who were able to attend and participate in the Trice Academy webinar, "Getting Started With Adaptive Reporting". Topics included what's new with Adaptive Reporting, creating a report using an existing template and customizing a report in the template editor. I hope that you found the session informative and that you now have the confidence and practical knowledge to present Adaptive Reporting to our existing and potential customers. For those of you who missed the webinar or who would like to listen again or share with a colleague, you can use the following dropbox link to access the pre-recorded webinar.

<https://www.dropbox.com/s/x2du31zcbpjbd7/Tricefy%20Adaptive%20Reporting%20Webinar.mp4?dl=0>

Distributor spotlight:



Trice Imaging would like to welcome the newest member of our distributor team, Japan Third party Co., Ltd. JTP was founded in 1987 and has grown to offer many services including IT, life sciences, Robotics, /

and more. JTP provides products and services that are essential to those entering the Japanese market such as technical support, help desk, training and localization so that their clients may concentrate primarily on their product development.

Welcome to the team!

If there are any areas of the Tricefy service that you would like additional training or a refresher, please let me know and I would be happy to arrange a session. I am here to support you and provide the tools you need for success.

Trice Imaging is closely monitoring the COVID-19 situation and we will do everything we can to support you and your customers. We would love to hear impact stories from your regions about how Tricefy technology is aiding your customers during this time.

From all of us at Trice Imaging, thank you and be well.

Best wishes,

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